

Product Highlights

Frequently Asked Questions Equipment Protection

December 2011

A number of questions are frequently asked by our customers during the various product and technical training sessions that we conduct each year at our in-house facilities or in the field at the customer location. This month we will focus on the following two common questions.

Q: Do I have to use the original equipment manufacturers (OEM) brand filter on my equipment to honor the warranty?

A: The answer is no. In fact, it is against U.S. Federal Law for an equipment manufacturer to require the use of their brand of filter, unless they provide you with their filter at no charge during the warranty period.

Q: How do I know that the Hastings filter will protect my equipment and last as long as the original equipment manufacture says it should?

A: Hastings filters are designed to meet or exceed original equipment performance requirements. It is our commitment to you that using a Hastings filter will provide a high level of protection for your equipment.

The preceding information is available online at www.hastingsfilter.com/producthighlights.html.

Magnuson-Moss Warranty Act

US Code - Title 15, Chapter 50, Sections 2301-12

"No warrantor of a consumer product may condition his written or implied warranty of such product on the consumer's using, in connection with such product, any article or service (other than article or service provided without charge under the terms of the warranty) which is identified by brand, trade, or corporate name..."



4400 East Highway 30 ■ P.O. Box 6006
Kearney, NE 68848-6006
PH: 800-887-8836 ■ FAX: 800-210-6906
Internet: www.hastingsfilter.com